

# RETURNS AND EXCHANGE POLICY

**Incorrect Sizing** - You are entitled to exchange your items to a more correct size.

*(Please note this does not include items embroidered)*

**Manufacturing Faults** - You are entitled to an exchange or refund if your items are received faulty. Items deemed faulty will be assessed by our quality control team before a request is accepted.

## HOW TO CLAIM FOR A RETURN OR EXCHANGE

You can download this Returns/Exchange Request form and print, Fill out the form, print and return with the items you wish to return to our store at: 12/8 Centre View Drive, Biggera Waters, 4216.

You can also return any items to our store in person.  
All returns by post will incur your own delivery costs.

## RETURNS AND EXCHANGE POLICY GUIDELINES

- Items cannot and will not be exchanged or a refunded given after 30 days of your purchase.
- Items should be returned in the original packaging with original tags attached.
- Items must not have been worn or washed
- Items with embroidery cannot be exchanged or refunded. (unless fault is by Mediscrubs).
- Failing to include Return/Exchange form may result request being declined.
- All items cannot be stained or marked (Makeup/Food/Animal Fur)
- Items must have no scents (Perfume/Deodorant/Body Odour)
- Original and return postage is non refundable

*Thank you for ordering with Mediscrubs and taking us to work!*

# Mediscrubs Returns & Exchanges Request Form

Name:	Phone:
Address:	Email:
Order Number:	Purchase Date:

## EXCHANGE FORM

Item Exchanging:	Exchanging For:
1.	
2.	
3.	
4.	
5.	
6.	
Reason for Exchange:	<b>Office Use Only:</b>
	Please Circle – Request has been:
	<b>Accepted</b> <b>Declined</b>
	Request finalised by:

## REFUND FORM

Item Refunding:	Price Paid:
1.	\$
2.	\$
3.	\$
Reason for Refund:	<b>Office Use Only:</b>
	Please Circle – Request has been:
	<b>Accepted</b> <b>Declined</b>
	Request finalised by:
	Refund amount:

Please check the Mediscrubs Returns, Refunds and Exchanges Policy on [www.mediscrubs.com.au](http://www.mediscrubs.com.au) to see if you are eligible for a refund or an exchange: Once form is complete, return with your item/s.

Failure to include this form could result in declining of your request.

